

INCLUDING ORAL HEALTH IN THE MEDICAL HOME

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BOISE, IDAHO

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HRSA - America's Health Care Safety Net

Mission:

Improve Access to Quality Health Care and Services
Strengthen the Health Workforce
Build Healthy Communities
Improve Health Equity

Community Health Centers
Maternal and Child Health
HIV/AIDS
Health Workforce Training
340b Discounted Drug Program
Vaccine Injury Compensation
Organ and Tissue Donation
Rural Health
Health Center Controlled Networks
National Practitioner Data Bank
Regional Offices



HRSA Activities



- Nearly **20 million patients** are served through more than 8,100 HRSA-funded **health centers** sites, including 1 in 3 people with incomes below the federal poverty level.
- Over **500,000 people living with HIV/AIDS** receive services through more than 900 HRSA-funded **Ryan White Clinics**. Two-thirds are members of minority groups.
- Over **34 million women, infants, children, and adolescents** benefit from HRSA's **Maternal and Child Health** programs.
- About **14,000 safety net providers** participate in HRSA's 340b discount drug program.
- More than **6,700 National Health Service Corps clinicians** are (or will be) working in underserved areas in exchange for loan repayment or scholarships.



HRSA Strategic Plan

Goal I: Improve Access to Quality Health Care and Services

Sub-goals

- Assure a medical home for populations served.
- Expand oral health and behavioral health services and integrate into primary care setting.



Affordable Care Act

- Increase **Access to Primary Care**
- Invest in the **Health Workforce**
- Support **Maternal and Child Health**
- Broaden **Access to 340b Drug Discount Program**
- Support **Rural and Frontier Programs**



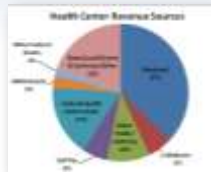
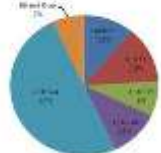
Increase Access to Primary Care



Health Center Program Overview

- 19.5 Million Patients**
- 93% At or Below 200% Poverty
 - 38% Uninsured
 - 63% Racial/Ethnic Minorities
 - Over 1 Million Homeless Individuals
 - 863,000 Migrant/Seasonal Farmworkers
 - 173,000 Residents of Public Housing

Health Centers Serve All Ages



- 77 Million Patient Visits**
- 1,124 Grantees – half rural
 - 8,100+ Clinical Service Sites
- Over 9,452 Oral Health Staff**
- 2,882 Dentists
 - 1,144 Dental Hygienists
 - 5,426 Dental Aides, Techs, and Assistants



Health Center Program Overview Idaho

121,329 Patients received 475,936 Visits

- 96% At or Below 200% Poverty
- 53% Uninsured
- 29% Racial/Ethnic Minorities
- 6,780 Homeless Individuals
- 11,422 Migrant/Seasonal Farmworkers

Over 78 Oral Health Staff

- 26 Dentists
- 10 Hygienists
- 43 Dental Aides, Techs, and Assistants



Health Center Services National

Services	# of Patients Served	# of Patient Visits
Medical Services	16,777,152	56,105,525
Dental Services	3,750,481	9,231,348
Mental health services	852,984	4,267,245
Substance abuse services	98,760	997,767
Other professional services	387,134	1,057,834
Enabling Service	1,793,746	4,997,692



Health Center Services Idaho

Services	# of Patients Served	# of Patient Visits
Medical Services	102,252	331,079
Dental Services	27,080	69,906
Mental health services	7,561	54,647
Substance abuse services	597	3,180



Quality Improvement Strategy Bureau of Primary Health Care (BPHC)

1. Increase access points
2. Transform the health care delivery system
 - Patient-Centered Medical/Health Home
 - Meaningful Use of HIT
3. Recruit, develop, and retain a skilled workforce
4. Integrate clinical services
5. Integrate Health Centers into local health systems
 - Specialists, ER, Hospitals, ACOs
 - Public Health, other CBOs
6. Align policies and programs where possible



HRSA Patient-Centered Medical/Health Home Initiative

- HRSA supports and encourages health centers to gain recognition under the medical home program offered in partnership with the National Committee for Quality Assurance (NCQA).
- PCMH Initiative eligible entities are organizations funded under the Health Center Program authorized in section 330 of the Public Health Service Act (42 U.S.C. 254b)



HRSA Patient-Centered Medical/Health Home Initiative

- Recognition under the NCQA PCMH program is different than ambulatory care accreditation supported by HRSA's Accreditation Initiative [Program Assistance Letter 2009-12](#)
- Grantees are encouraged to seek both accreditation and NCQA PCMH recognition.
- NCQA PCMH fee waived for health centers that participate in HRSA's PCMH Initiative.



Program Assistance Letter 2011-11 13

Safety Net Medical Home Initiative

- Idaho Medical Home Initiative began in 2009
- Goal - Develop a replicable and sustainable implementation model for medical home transformation.
- Purpose - Help primary care safety net clinics become high-performing patient-centered medical homes.
- What is the Care Delivery Model?
 - Patients receive well-coordinated services and enhanced access to a clinical team
 - Clinicians use decision support tools, measure performance, engage patients in care, and conduct quality improvement activities to address patient needs



<http://www.gomedicalhome.org/safety-net/index.cfm>
<http://www.idahoopa.org/programs-services/patient-centered-medical-home-initiative> 14

"Advancing Oral Health in America"

IOM report released April 28, 2011

Recommendations to HHS

- Integrate oral health with primary care
- Promote evidence-based preventive services
- Improve oral health literacy
- Enhance oral health care delivery, particularly in underserved areas.



<http://www.iom.edu/Reports/2011/Advancing-Oral-Health-in-America.aspx> 15

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